

**MINUTES OF THE MEETING OF THE CORPORATE MANAGEMENT
COMMITTEE HELD ON MONDAY 15 MAY 2017 AT 7.37 P.M. IN THE COUNCIL
CHAMBER, COUNCIL OFFICES, WEELEY**

Present: Councillors Steady (Chairman), Baker (Vice-Chairman), Chittock, Parsons, Skeels Jnr, Stephenson and Whitmore

Also Present: Councillor Bush

In Attendance: Head of People, Performance and Projects (Anastasia Simpson), Head of Commercial and Customer Services (Mark Westall)(except items 5 and 6), Committee Services Manager (Ian Ford), Control Centre Service Development Manager (Claire Ellington)(except items 5 and 6) and Human Resources Operations Manager (Katie Wilkins)

1. APOLOGIES FOR ABSENCE AND SUBSTITUTIONS

There were no apologies for absence or substitutions on this occasion.

The Chairman welcomed Councillor Skeels Jnr to this his first meeting since his appointment as a serving member of the Committee. The Chairman also welcomed Councillor Bush and Officers present.

The Chairman invited Councillor Bush to join the meeting and to participate in the discussion of the Agenda items.

2. MINUTES OF THE MEETING OF THE COMMITTEE HELD ON 13 MARCH 2017

The Minutes of the meeting of the Committee, held on 13 March 2017, were approved as a correct record and signed by the Chairman, subject to the inclusion of the word “year” in the appropriate place in resolution (c) to Minute 61.

The Chairman also informed Members the Resources and Corporate Services Portfolio Holder (Councillor G V Guglielmi) had responded, at the last Cabinet meeting, to questions raised by Councillors I J Henderson and Stephenson in respect of resolution (d) to Minute 59 at the Council meeting held on 28 March 2017.

3. DECLARATIONS OF INTEREST

There were none.

4. UPDATE ON CARELINE LIFTING SERVICE

The Committee received a presentation from the Head of Customer and Commercial Services (Mark Westall) which gave an update on Tendring Careline’s Commercial Activity. The presentation covered the following areas:

- (i) Careline is 30!;
- (ii) Overview;
- (iii) Staff Costs;
- (iv) Other Expenditure;
- (v) Income;
- (vi) Contribution to the ‘Bottom Line’;
- (vii) The Future – The Market and Careline;
- (viii) Update on ‘Lifting’; and

(ix) Praise for Tendring Careline on Facebook.

The Head of Commercial and Customer Services and the Control Centre Service Development Manager (Claire Ellington) responded to Members' questions.

Members of the Committee congratulated Mark Westall, Claire Ellington and the Careline staff for the excellent service being provided by them to the residents of Tendring and elsewhere.

The Chairman thanked Mark Westall and Claire Ellington for their attendance.

5. PERFORMANCE REPORT – 2016/17 OUTTURN REPORT

The Committee had before it a report of the Corporate Director (Corporate Services) which presented the Performance Report for the 2016/17 Outturn, including the Corporate Plan and Priorities and Projects 2016. Appendix A to that report contained details of the 14 indicators and projects where performance was measured. Of those, 10 (71%) were on, or above, their expected target and 4 (29%) were not currently in line with the expected performance. Three of the indicators and projects highlighted in the report were deemed 'non-measurable' as this Council's role was that of influence only.

The Human Resources Operations Manager (Katie Wilkins) gave a verbal update in respect of several indicators and projects.

Officers responded to questions raised by Members on various topics and where an answer was not immediately available, the Human Resources Operations Manager undertook to respond to Members as soon as possible after the meeting.

Members congratulated the Corporate Director (Operational Services) (Paul Price) on meeting the targets for Jaywick Sands Community Development and the Cliff Stabilisation work.

Members of the Committee also congratulated Veolia for their excellent performance in removing incidences of fly tipping.

After discussion of the report it was **AGREED** that the Committee **RECOMMENDS TO CABINET** that the introduction of any local development vehicle for the Jaywick Sands Community Development should be subject to scrutiny by the appropriate overview and scrutiny committee and approval at full Council.

6. TASK AND FINISH WORKING GROUPS

The Committee received an update from the Chairman and the Head of People, Performance and Projects (Anastasia Simpson), on the ongoing discussions about forming Task and Finish Working Groups to look into efficiency savings within the Council.

The meeting was declared closed at 9.29 p.m.

Chairman